

SCAM/FRAUD ALERT

The California Board of Occupational Therapy (CBOT) has received multiple reports of a scam aimed against occupational therapy licensees.

Scammers display CBOT's telephone number and identify themselves as an employee of the Board, a Board Member, or an investigator. The scammers advise the licensee that they are under investigation, their license may be suspended, their license is being used for drug trafficking and they must stop working, or a warrant has been issued for their arrest.

If you receive a call from an individual claiming to be a CBOT employee and they attempt to gather personal or financial information or threaten you or your license, please do the following:

- Take down the caller's information (Including name, title, phone number, and email address), let them know you will follow up directly with the CBOT, and end the call.
- Consider ending the call without explanation if it appears suspicious or to be a scam.
- NEVER disclose any personal information, i.e. social security number, date of birth, or credit/debit card information, etc., without first taking steps to verify that the person requesting the information has a legitimate need for it.

Be aware that CBOT staff will never ask for credit/debit card information over the phone.

Please notify us by calling the CBOT's telephone number at (916) 263-2294 or send us an email to cbot@dca.ca.gov.