

BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY - GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS - CALIFORNIA BOARD OF OCCUPATIONAL THERAPY

1610 Arden Way Suite 121, Sacramento, CA 95815

P (916) 263-2294 F (916) 567-9534 E cbot@dca.ca.gov W www.bot.ca.gov



Customer Service Evaluation Form

Name:			Date:	
Address:				
			Zip:	
Telephone Number(s):				
Work: ()	Home: ()	Mobile ()	
What was the nature o	f your contact wi	th the boar	d?	
Description of the situa			,	
Date of Contact/Servic	e:			
Employee(s) contacted	l (if known):			
How was this contact r	nade: 🛭 By Ph	none 🗆 B	y Mail 🔲 In Person	
This is: 🔲 A Complain	nt 🛚 A Comme	nt		
Has the problem been	resolved? 🗆 Y	es 🗌 No		
If not, what resolution a	are you requestir	ng?		
What suggestions wou	ld you provide to	the board	to avoid such a problem in th	ne future?