

Please be advised that we have received reports of licensees getting calls from an individual or group of individuals impersonating Board staff. These callers are able to make their caller ID appear as the Board's phone number. Please be cautious of any phone call notifying you of disciplinary action against your license or attempting to collect money if you have not already received notice from the Board by mail.

Citations and notices of disciplinary action by the Board are always sent via first class and certified mail to the licensee's address of record. Furthermore, the Board only accepts payments for fines and cost recovery via the DCA BreEZe online system or by check made out to CA Board of Occupational Therapy (CBOT).

**CBOT will NOT:**

- Fax any documents to you.
- Attempt to collect payment over the phone or by any means other than check or online payment through BreEZe.

If you ever doubt the authenticity of any contact from the Board, you may call (916) 263-2294 or email [cbot@dca.ca.gov](mailto:cbot@dca.ca.gov) to verify.