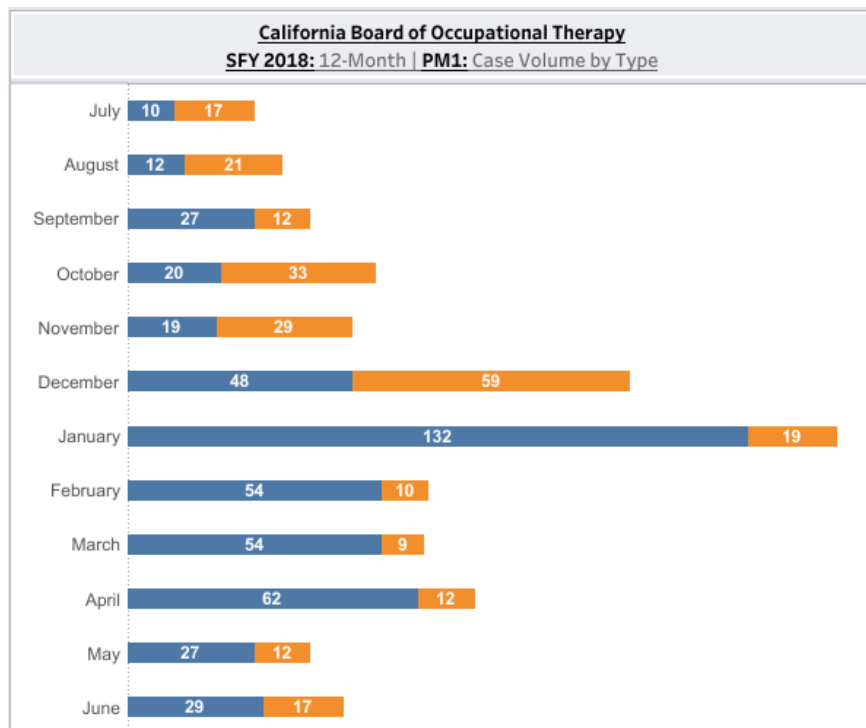
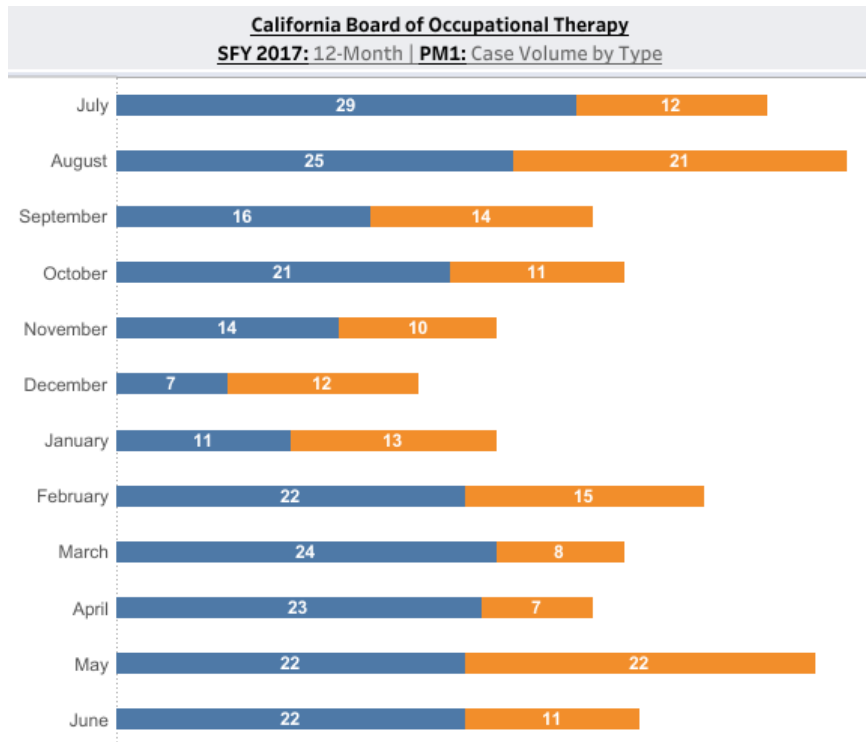
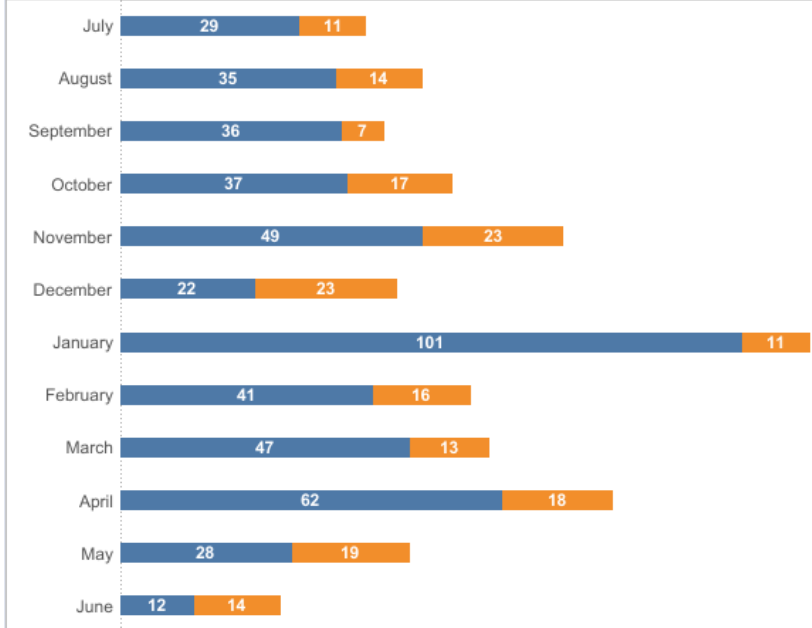


Quarterly Enforcement Performance Measures

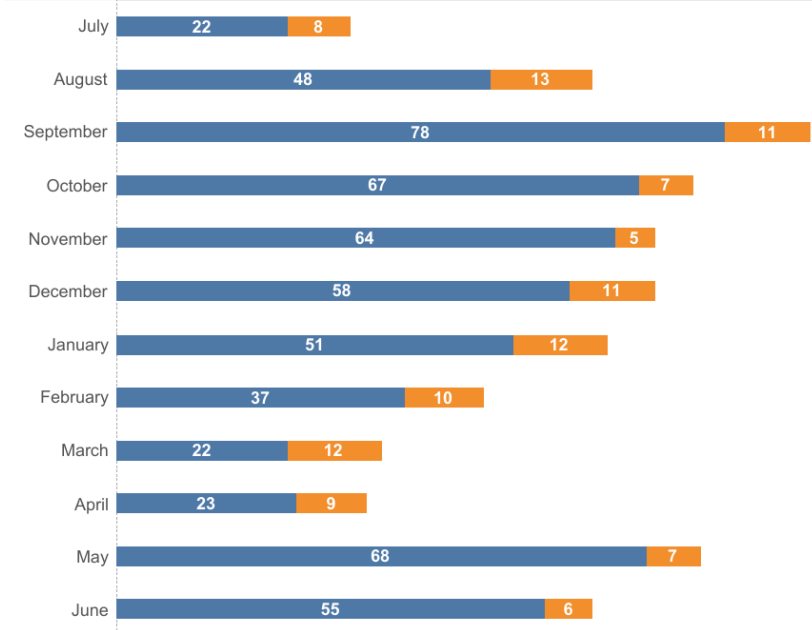
Performance Measure 1



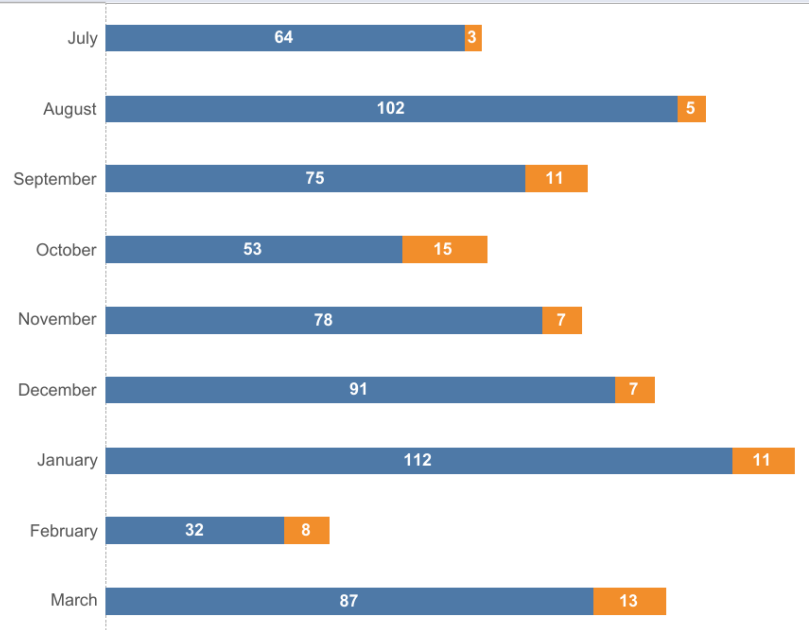
California Board of Occupational Therapy
SFY 2019: 12-Month | PM1: Case Volume by Type



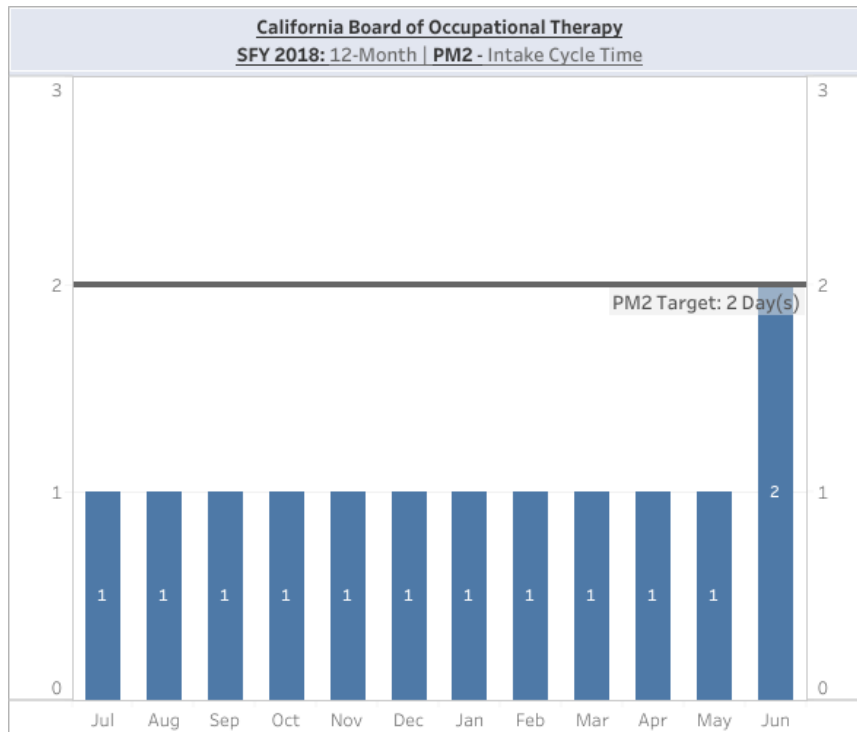
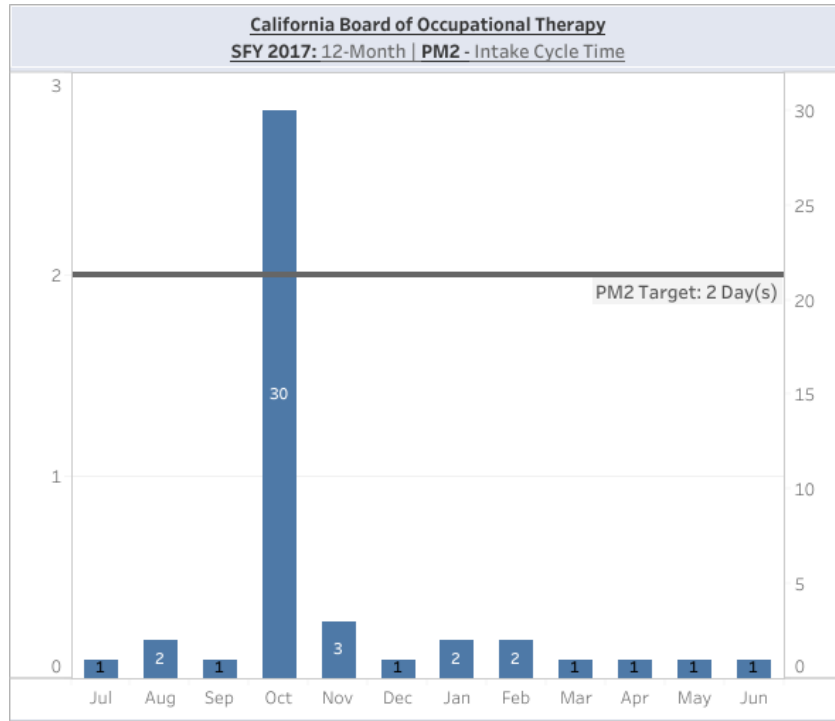
California Board of Occupational Therapy
SFY 2020: 12-Month | PM1: Case Volume by Type



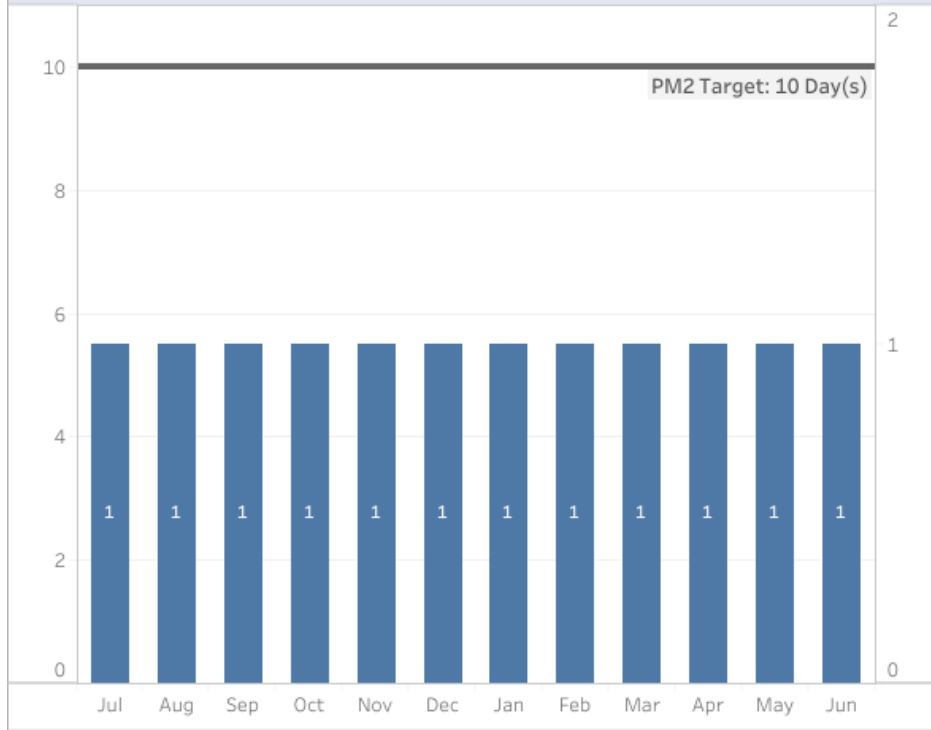
California Board of Occupational Therapy
SFY 2021: 12-Month | PM1: Case Volume by Type



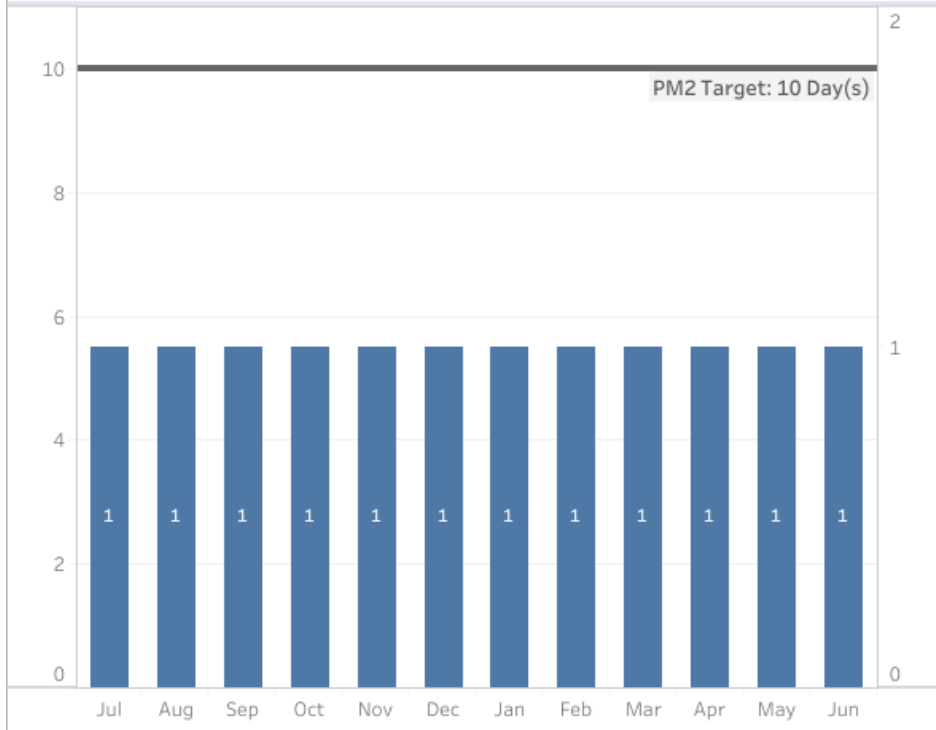
Performance Measure 2 – Cycle Time for Case Assignment



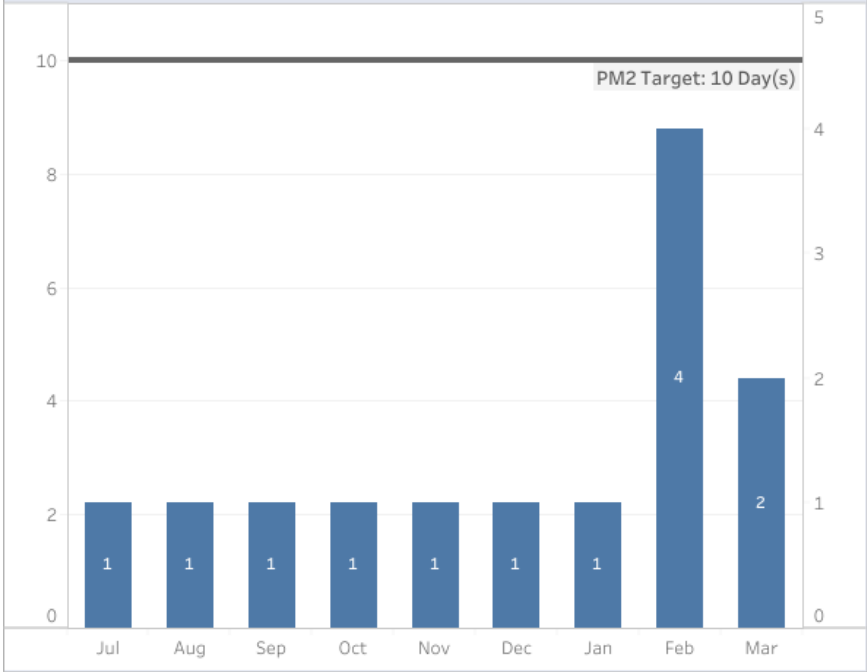
California Board of Occupational Therapy
SFY 2019: 12-Month | PM2 - Intake Cycle Time



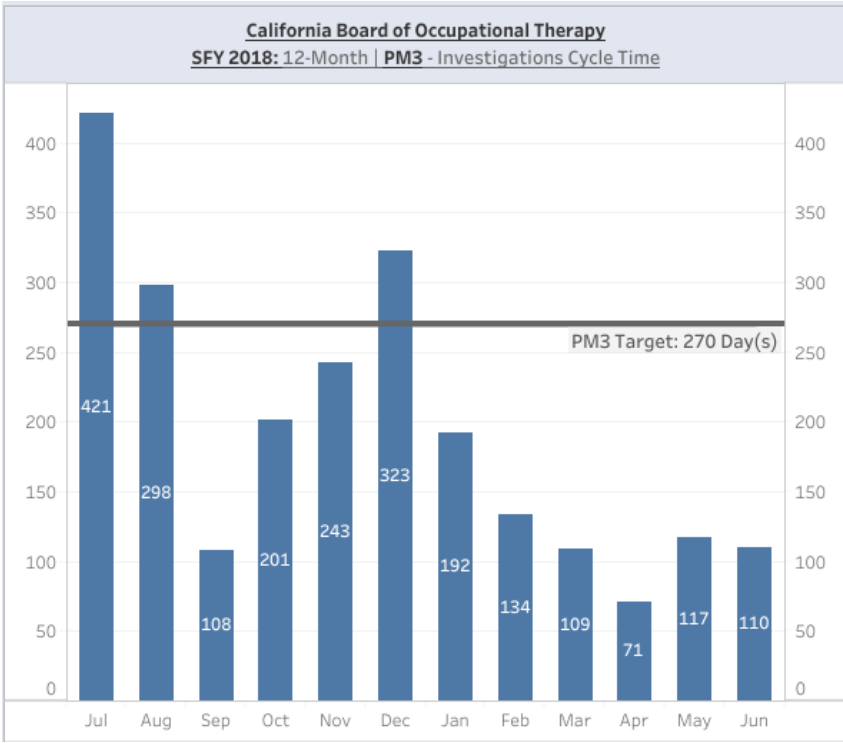
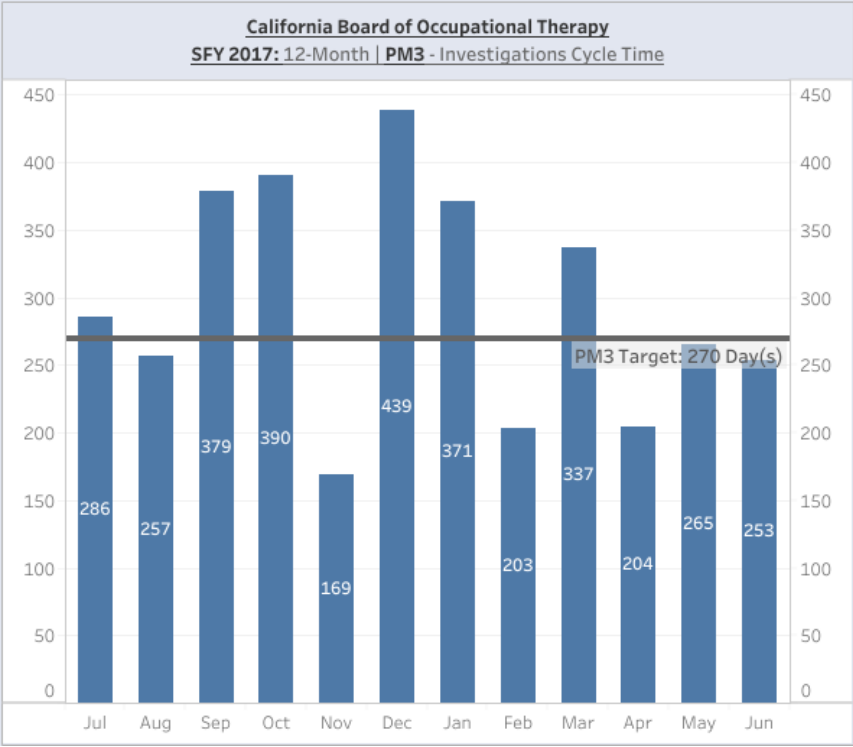
California Board of Occupational Therapy
SFY 2020: 12-Month | PM2 - Intake Cycle Time



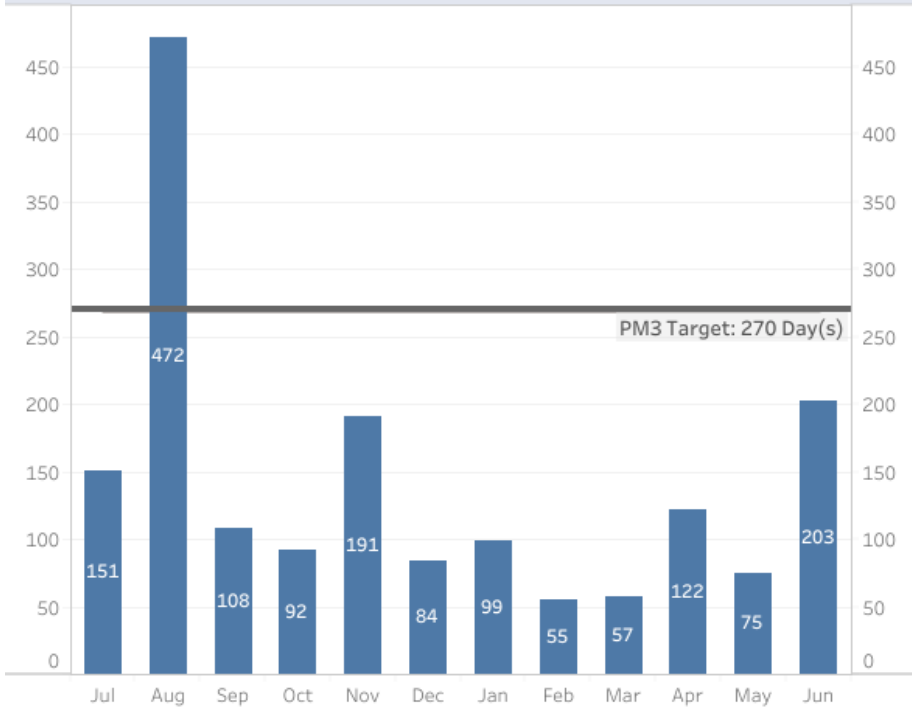
California Board of Occupational Therapy
SFY 2021: 12-Month | PM2 - Intake Cycle Time



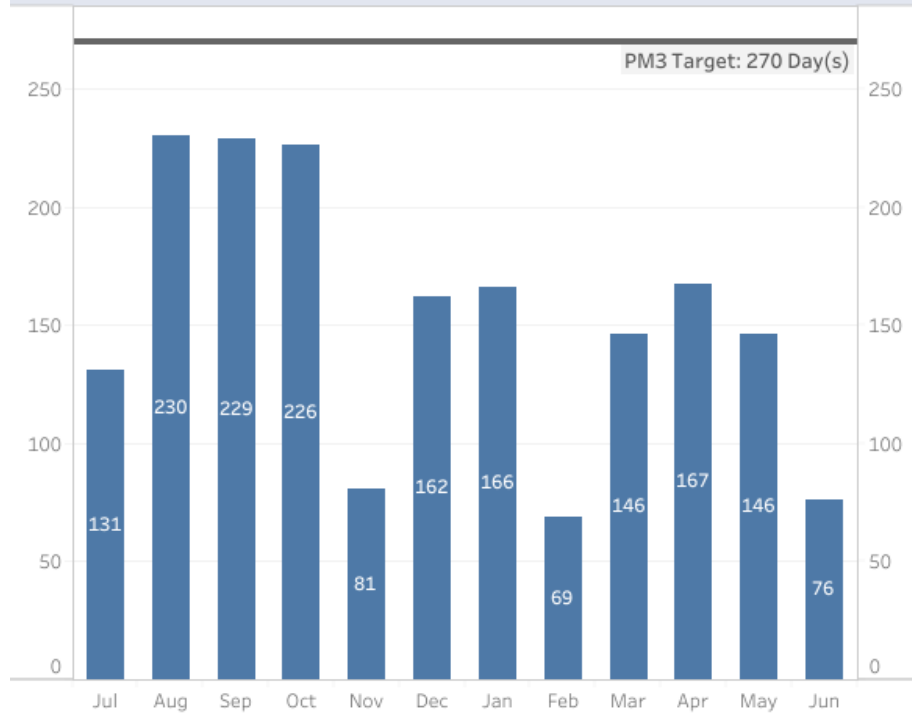
Performance Measure 3 – Investigation Cycle Time for Cases closed not sent to AGO



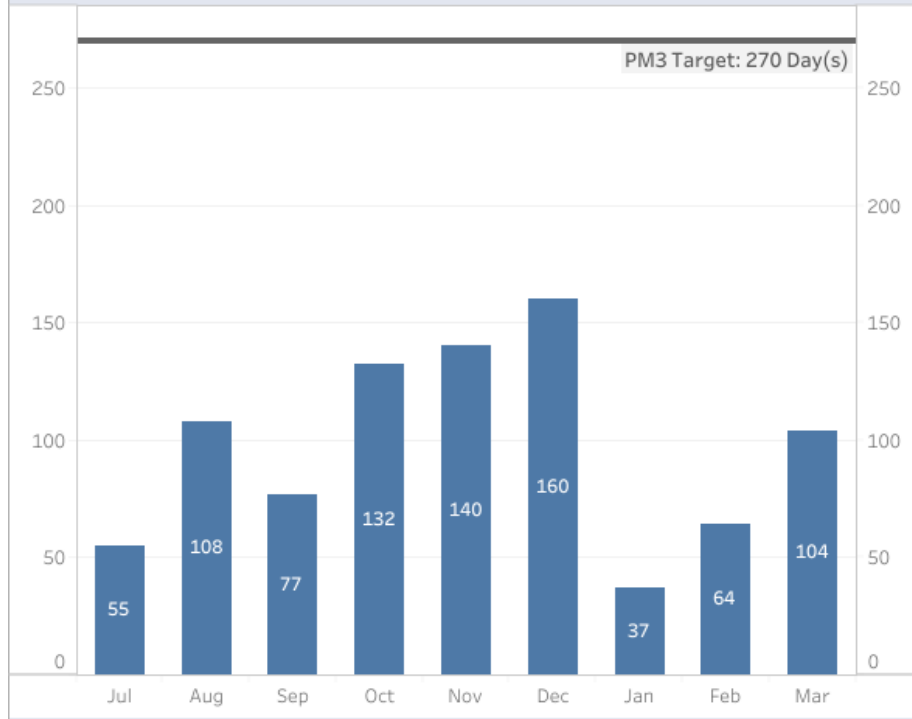
California Board of Occupational Therapy
SFY 2019: 12-Month | PM3 - Investigations Cycle Time



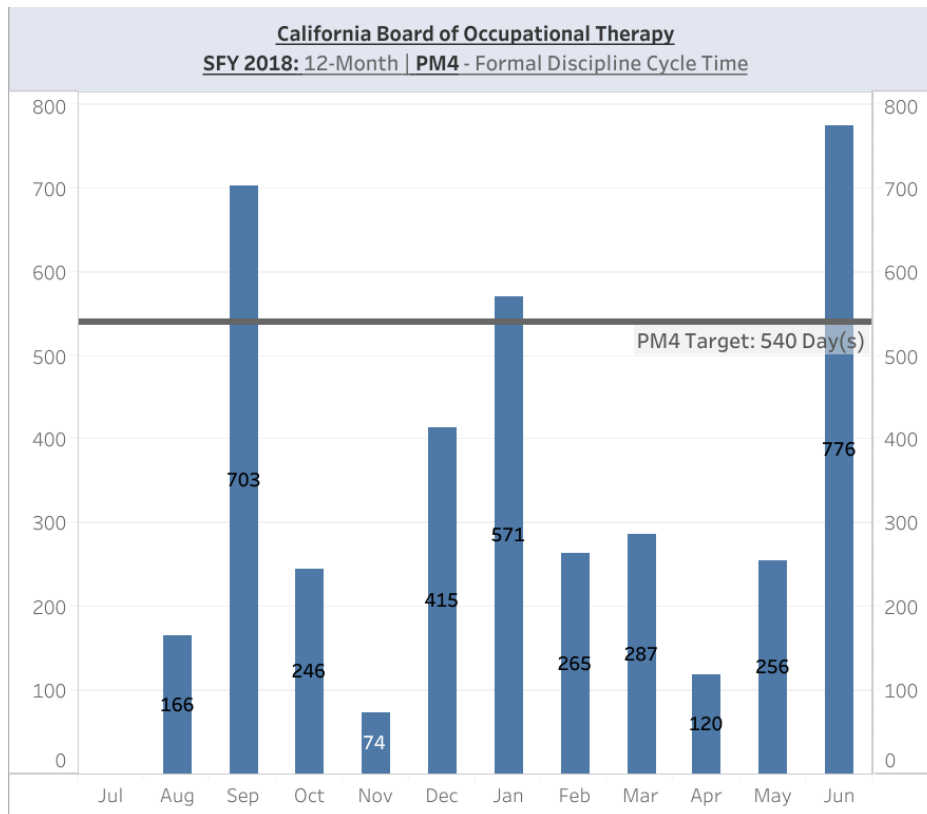
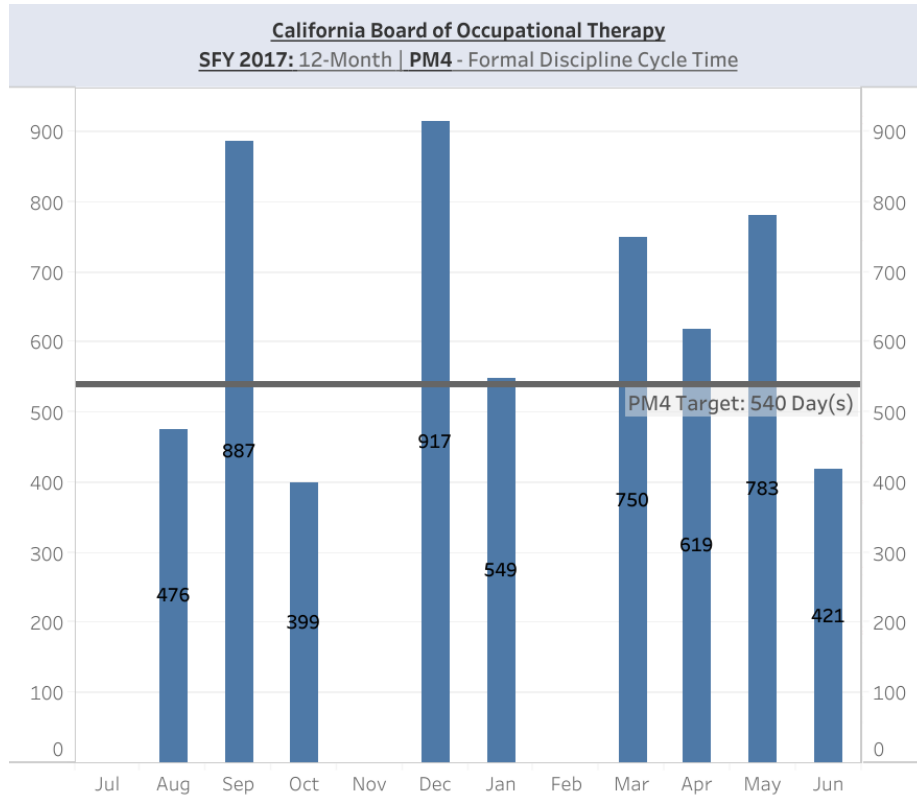
California Board of Occupational Therapy
SFY 2020: 12-Month | PM3 - Investigations Cycle Time



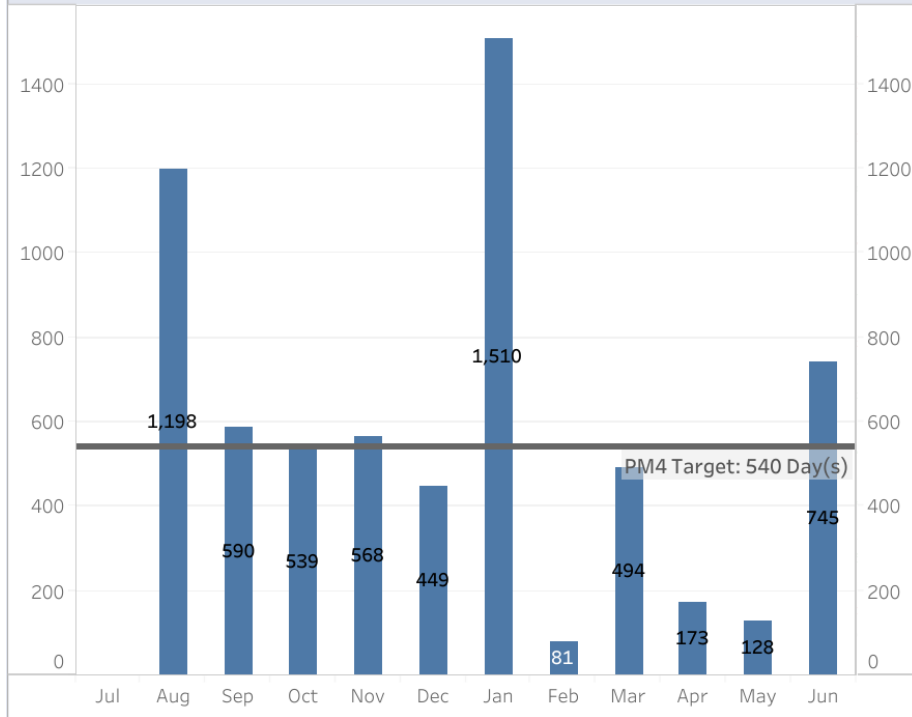
California Board of Occupational Therapy
SFY 2021: 12-Month | PM3 - Investigations Cycle Time



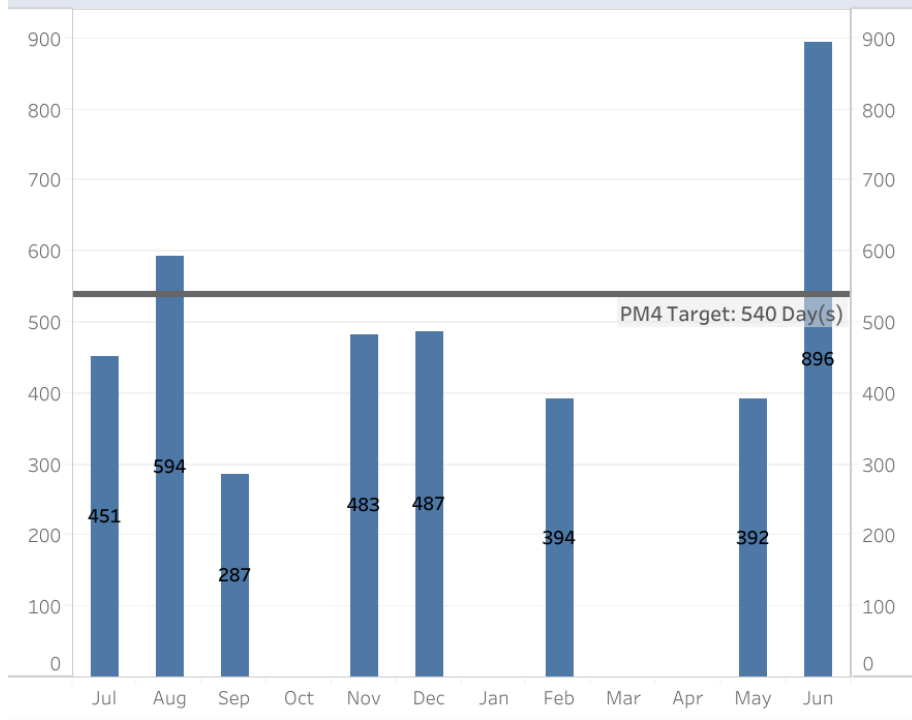
Performance Measure 4 – Cycle Time for Cases Referred to AGO



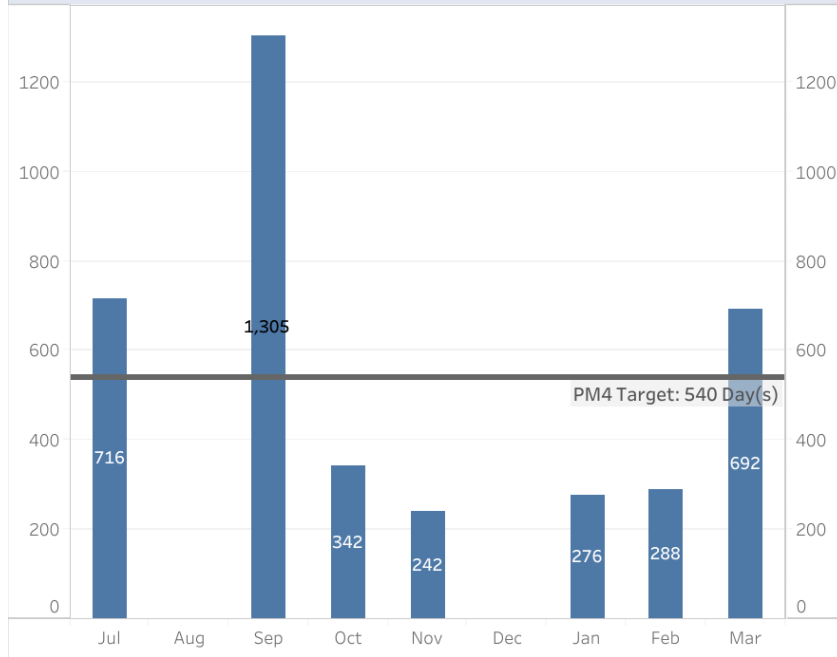
California Board of Occupational Therapy
SFY 2019: 12-Month | PM4 - Formal Discipline Cycle Time



California Board of Occupational Therapy
SFY 2020: 12-Month | PM4 - Formal Discipline Cycle Time

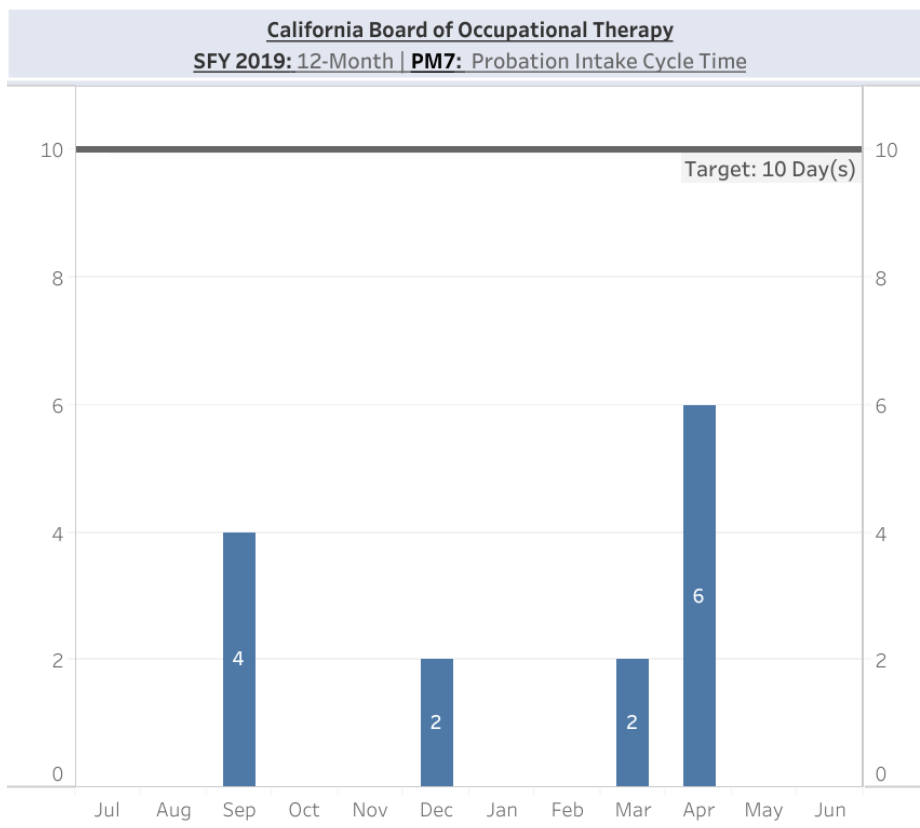
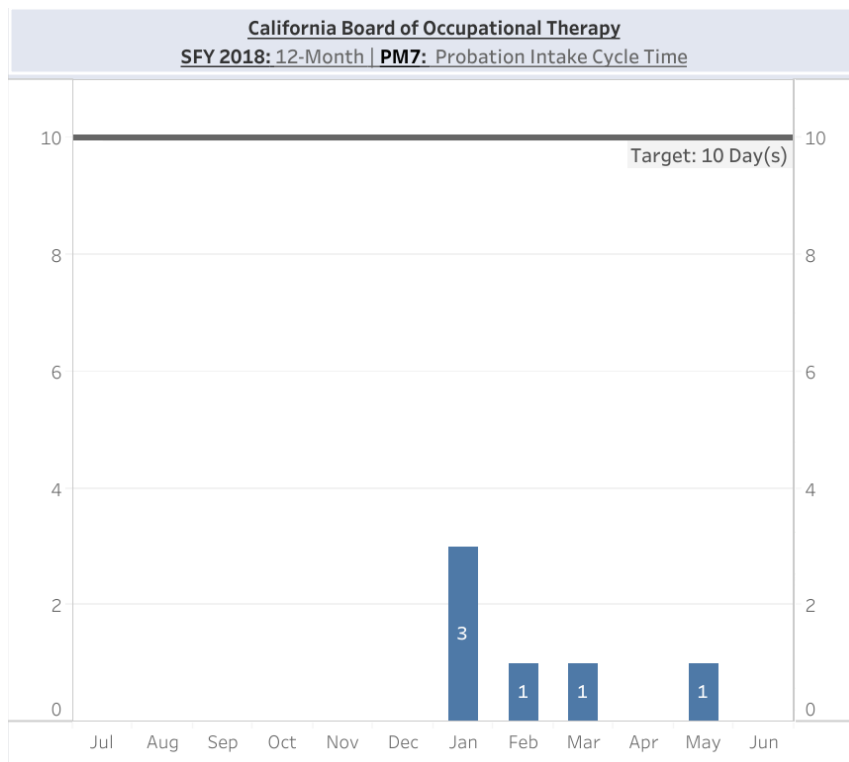


California Board of Occupational Therapy
SFY 2021: 12-Month | PM4 - Formal Discipline Cycle Time

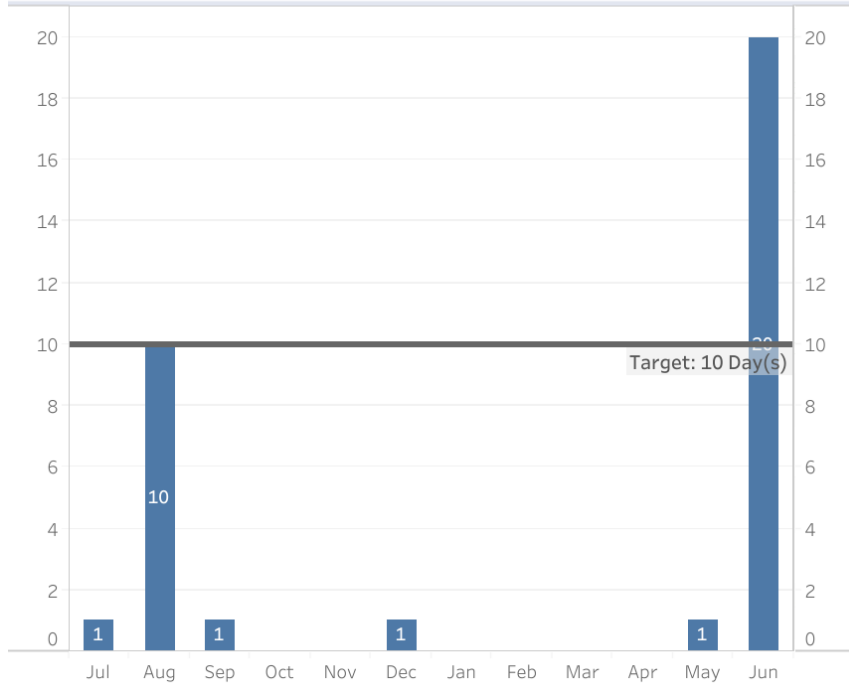


Performance Measure 7 – Cycle Time for Probation Monitor to Make First Contact

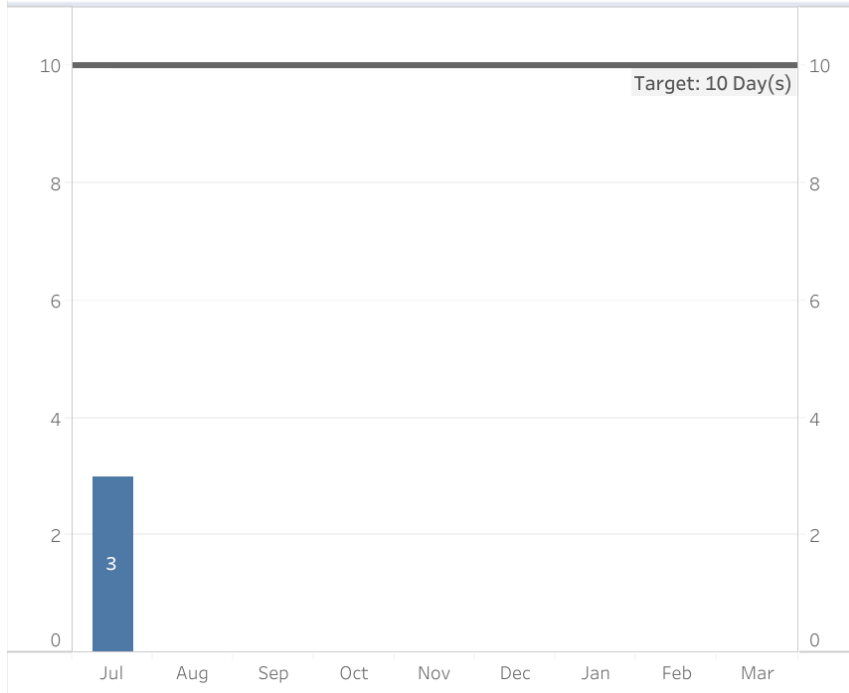
FY 2017 no data/graph



California Board of Occupational Therapy
SFY 2020: 12-Month | PM7: Probation Intake Cycle Time



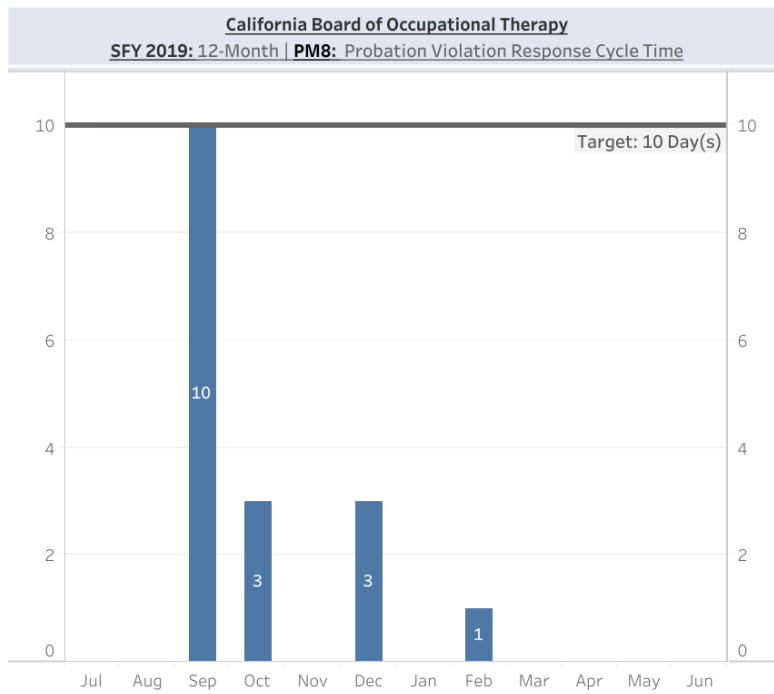
California Board of Occupational Therapy
SFY 2021: 12-Month | PM7: Probation Intake Cycle Time



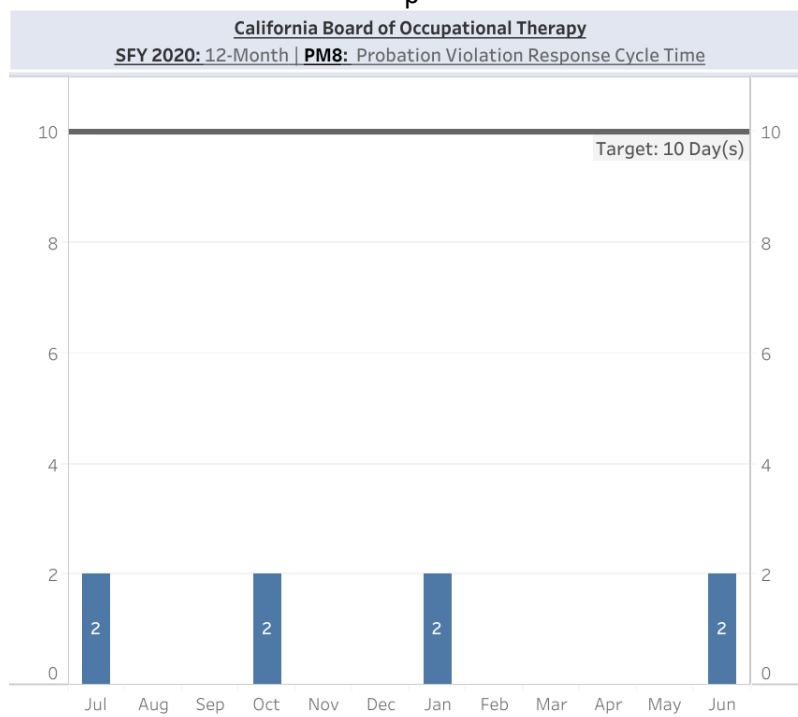
Performance Measure 7 – Cycle Time for Probation Monitor to Take Action after Licensee Violates Terms of Probation Order

FY 2017 no data/graph

FY 2018 no data/graph



p



FY 2021 no data/graph